vantify
RISK MANAGER

How British Land Improved Safety, Compliance and Operational Excellence with Vantify

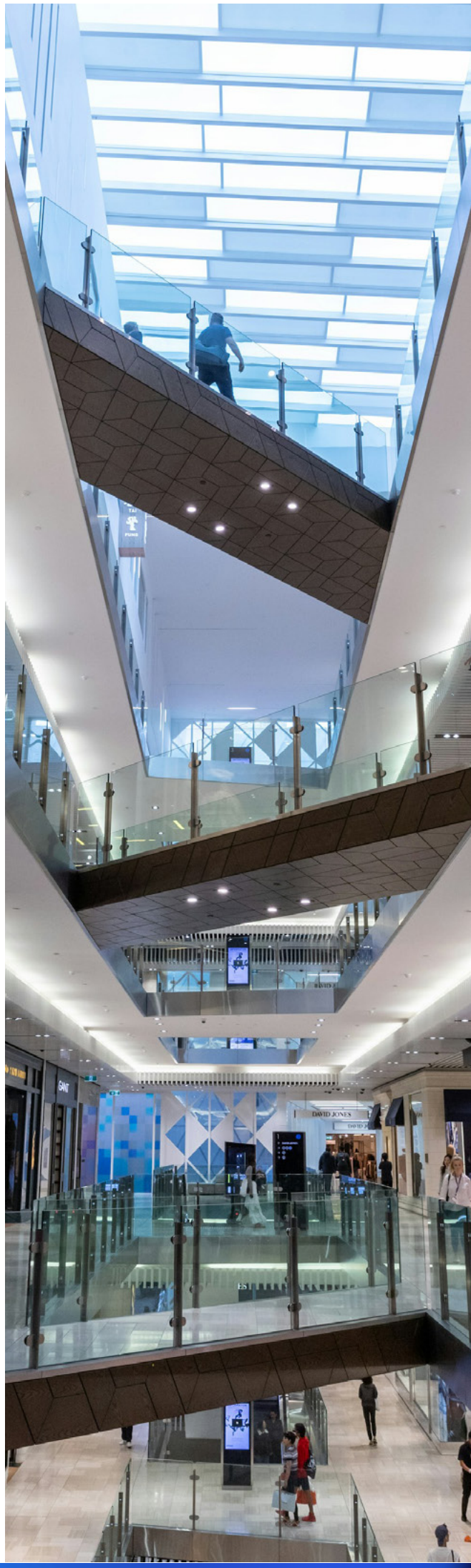
CASE STUDY

British Land

0203 337 3575
enquiries@vantify.com
vantify.com

How British Land Improved Safety, Compliance and Operational Excellence with Vantify.

British Land manages some of the UK's most recognisable destinations, from shopping centres and retail parks to office-led campuses, stretching from Plymouth to Inverness. With more than 60 sites welcoming millions of visitors each week, it is paramount that British Land has robust systems in place to keep people safe and maintain required compliance standards.



vantify RISK MANAGER

WORKING WITH VANTIFY - A PARTNERSHIP BUILT ON SIMPLICITY, SPEED AND TRUST

When British Land first explored new compliance technology, they were looking for a platform that was intuitive, flexible, and built around real operational needs. They found exactly what they were looking for in Vantify Risk Manager.

> *"It does exactly what it says on the tin and is just what we need. A system that is easy to use and could be rolled out quickly across our entire portfolio."*
>
> - **Lee Bennett,** Health and Safety Manager, British Land



It was this straightforward and easy to use nature that meant that site teams embraced Vantify Risk Manager from the beginning. A brief training session was all that was needed to get them up and running on the new system.

TRANSFORMING INCIDENT REPORTING

Before using Vantify Risk Manager, reporting an accident was a lengthy process, entailing completing an accident investigation document and uploading it to a portal.

British Land partnered with Vantify to build a bespoke, automated accident and incident reporting tool to improve the process.

THE RESULT?

- Instant notifications for accidents and incidents
- Real-time RIDDOR notifications
- Mandatory fields which ensure complete, accurate and consistent reporting
- An increase in near-miss reporting
- A seamless experience that feels like it has 'always been there'.

> *"It is a revelation for us. All our sites took to it straight away and it has dramatically reduced the time needed to report accidents, incidents, or near-misses. We can also interrogate the data to spot trends and identify recurring problems at any site."*
>
> - **Lee Bennett,** Health and Safety Manager, British Land



British Land's retail portfolio stretches across England, Scotland, and Wales. With Vantify Risk Manager, Lee can now see live compliance scores for every site whenever he needs to, giving him a complete view of health and safety across dozens of sites from the comfort of his desk.

He can log in as any site manager to see what they can see, diagnose issues, support teams, and resolve problems collaboratively, meaning he can be more proactive as a health and safety manager and spot problems before they escalate.

This total visibility has also created something unexpected: healthy competition between the sites in British Land's portfolio. There is a desire to improve, climb the rankings, and be one of the top performers.

It also makes reporting to senior management much simpler, and, as a result, they now have clear, actionable data to drive performance.

TURNING AUDITS INTO ACTION

With Vantify Risk Manager, British Land has digitised its entire internal health and safety audit programme. Every audit across all their sites uses the same question set, ensuring consistency across the portfolio.

More importantly, every audit finding becomes a trackable action leading to:

- Clear ownership
- Full visibility of actions through to completion
- Inclusion in monthly and quarterly performance reports

This has transformed audits from static documents into living operational tools.

SMARTER CONTRACTOR MONITORING

Contractor oversight is critical to maintain effective compliance. Using Vantify Risk Manager, British Land redesigned their compliance form, simplifying it to include clear, intuitive questions and trackable actions, which streamlined the process, helping keep people safe across British Land's sites.

> *"The beauty of Vantify Risk Manager is I can see a live view of all our sites from my desk, which is helpful when I can be hundreds of miles away. I can be far more proactive and address problems quickly, understanding how I can help and prevent issues from reoccurring by working more collaboratively with the onsite teams."*



- **Lee Bennett,** Health and Safety Manager, British Land

Discuss your needs today

0203 337 3575
enquiries@vantify.com

Registered Office, 20 Grosvenor Place, London, England SW1X 7HN

The information contained in this brochure, published June 2026, is intended to provide general information only and should not be relied upon as legal, financial or other professional advice.

vantify